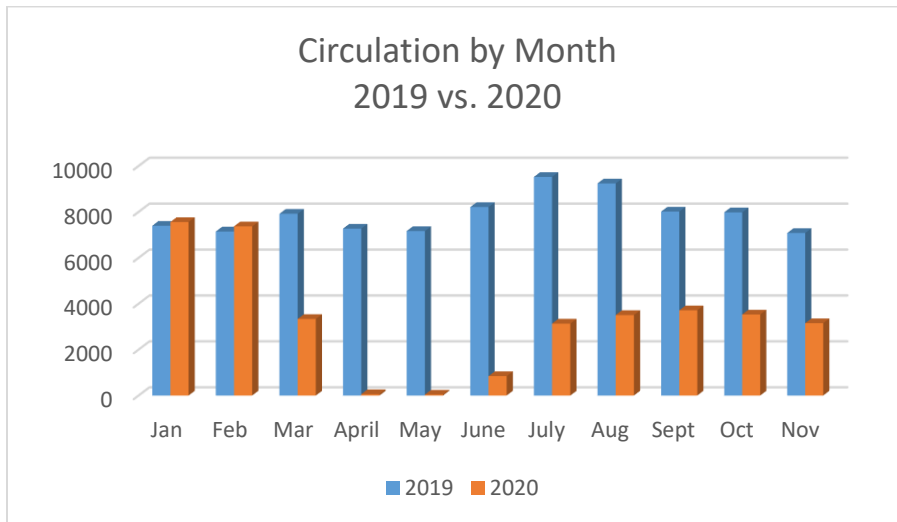


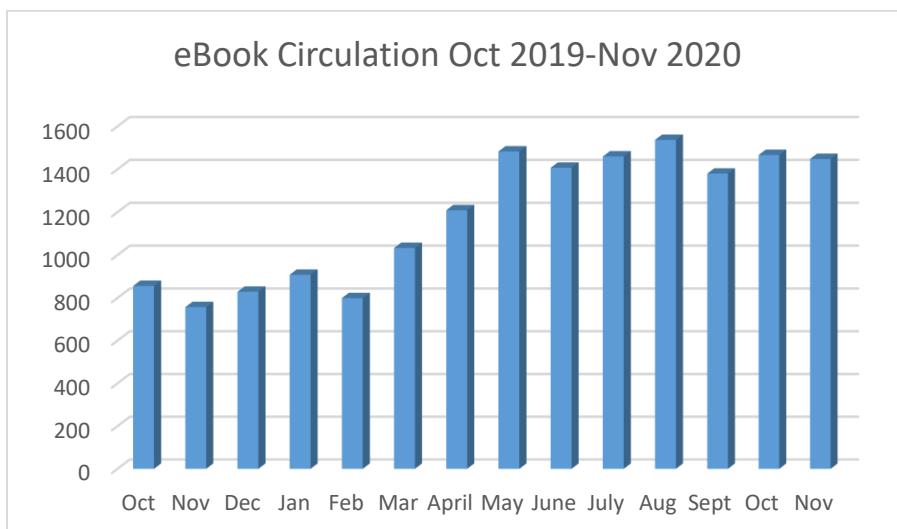
**Newtown Public Library
 Library Director's Report for November 2020
 December 16, 2020**

Statistics:

The library building remained closed in November 2020 but library patrons continued to check out items via contactless pickup. As is usual at the end of every year, circulation in November (3,150 items) was less than October (3,530 items). Our circulation in November 2020 was about half of the circulation we saw in November 2019 (6,395 items) which is very good considering our doors remain closed.



Our eBook circulation in November (1,448 items) is slightly less than October (1,467 items). This number is still much higher than our pre-pandemic eBook circulation average (830 items). The eMagazine circulation dropped in November (110 items) when compared to the previous month (148 items). Hoopla in November saw 89 checkouts which was better than October (72 checkouts). Beginning in December 2020, Hoopla will be paid for by Delaware County Libraries with a grant.



Youth Services Update

From Angela Hegadorn, Youth Services Librarian:

Every November is Dinovember, a celebration of all things dinosaur. We celebrated this year with take-home dinosaur craft kits and three weekly Facebook posts featuring our toy dinosaurs having fun around the library. The posts had 698 views. This month, we continued virtual programming with princess story times, preschool music programs and family bingo. The Center for Aquatic Sciences paid us a visit via Zoom. This presentation was funded through grant from DCLS. In the stacks, we continued to work an inventory of the youth collection.

Total virtual attendance: 249

Crafts distributed: 110

Miscellaneous

The self-check station's credit card processing module has arrived and will be installed in the coming weeks. Due to Delaware County Libraries staff availability, we have not yet installed this module.

Arlene attended the SEPLA Annual Conference via Zoom on the first Friday in December. The program covered readers' advisory as it relates to equity, diversity and inclusion in library collections. As SEPLA Treasurer, she presented her yearend finance report for the chapter. Last week, Arlene also attended a program that was presented by the Health Programming Coordinator of the Network of the National Library of Medicine that covered essential health and disaster information resources. She is currently attending a three part orientation to leadership at the Pennsylvania Library Association.

Contactless pick-up of library materials continues to be popular at Newtown Public Library. We have received a total of 87 responses to our contactless survey with an overall rating of 4.9 out of 5.0. Some recent patron comments include:

"I love that you are doing this. It is so great! Thank you."

"You are doing great! Thanks for your support!"

"You have been wonderful!!! Thank you!!!!"

"Keep doing what you are doing. It is great!"

"You are doing a GREAT JOB! I love the books for sale too."

"I like that they added books for sale outside & seasonal selections to check out."

Respectfully submitted,

Arlene Caruso

Director, Newtown Public Library